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### **Personal Profile**

A Computer Science graduate eager to gain experience in a Software Development role. Eager excited to help clients and be an asset to my employer using my technical skills in various programming languages. I look forward to developing new and innovative projects and becoming successful in meeting the demands of the real world.

### **Key Skills**

- Programming languages: Python, Java, Linux and F#.
- Android Application Development (Android studios)
- Knowledge of Cyber Security, UX Design and Cloud Computing
- Extensive knowledge of computers and technology such as Microsoft Software and diagnosing and finding the solutions to problems with mobile devices.

### **Education and Qualifications**

**2017-2020** *Birmingham City University*

BSc (Hons) Computer Science **Second Class: Division I**

**Final Year Project:** A Mobile application was made to make finding people of the same sporting preferences, sporting ability and to find nearby sporting facilities easier. The user can pick their sporting and ability preference with the use of interactive buttons, allowing the user to look at preferences that other sporting user have submitted and to be matched.

#### **Relevant Modules:**

**Object Oriented Programming-** Learnt fundamentals of software development

**Cloud Computing-** Used Amazon Web services to create and maintain a cloud server.

**Mobile and Wearable Technology-** Create an innovative application which is both compatible with a mobile and wearable device

**UX Design-** created prototypes for an application for people with disabilities

**2015-2017** *Holte School Sixth Form*

BTEC National Diploma in Information Technology **Distinction \* Distinction \***

**2010-2015** *Holte Visual & Performing Arts College*

11 GCSE's grades **A-C**

### **Employment History**

**August 2018- August 2020** *School Lettings Solutions: Leisure Assistant*

- Took responsibility for organisation and preparing areas for booked leisure activities
- Developed excellent customer service skills through interacting with new customers and clients visiting the school.
- Took an adaptable approach to delivering different sports activities, ensuring all those taking part had a smooth and enjoyable experience.
- Awarded Employee of the Month for friendly and proactive approach to work.
- By working while studying enabled me to finance my studies, be independent and gain valuable transferable skills. I have been able to meet customer demands and challenges, keeping to high standards and delivering a quality service.

**March 2016-December 2017**

***Badshah Palace banqueting Hall: Customer Service***

- Supported customers with weddings, charity and social events, requiring me to answer queries, touring the venue and advertising current packages and promotions.
- Worked in a busy banqueting hall alongside my team, thriving under pressure getting tasks done giving me brilliant Leadership skills and understand the importance of working in a team.
- Able to learn and gain valuable experiences that include key people skills, customer service, people management, team building and problem solving.

**October 2016-September 2017**

***RMK Financial Services Ltd: Administrative Assistant***

- Arranged appointments and meetings for clients and staff
- Built communication skills when tasked to call clients to gather information for my manager
- Had the responsibility to organise and send letters and files

**October 2015-May 2016**

***Envision-Community Apprentice (Voluntary)***

- Worked as a volunteer within the local community, including new refugees that were homeless and needed water, food, clothing and accommodation.
- This was a community project aimed to help and raise awareness about refugees. A basic essential pack was put together that included toiletries, clothing and bags.

**October 2013 – October 2013**

***Hoque Tandoori Indian Take-away (Work Experience)***

- Took take face to face and telephone orders, processing payments, packing the food containers into bags in a high paced environment building my customer service skills and ability to work under pressure.
- Maintained a high level of hygiene and cleaning work surfaces and floors.

**Interests and Achievements**

- I enjoy experimenting with different software to create videos, I created a 'Digital Story' for our journey with the refugees that I worked with. The video was a success with those I had been working with.
- I am responsible for creating and maintaining a football league and club which is ongoing and very successful.
- I like to experiment and build mobile applications in my spare time.
- Captaining University badminton team to first league promotion.
- I hold a Full and clean driving license.

**References**

Available Upon Request